Facts About MCI

President
Roger Tondeur

Chief Executive Officer
Sébastien Tondeur

CEO – Institutional Division
Robin Lokerman

Executive Vice President
Jurriaen Sleijster

Chief Financial Officer
Olivier Giauque

Group HR Director
Joëlle Zumwald

Founded
1987 by Roger Tondeur and Ursula Wigert

Ownership
MCI is an independent, privately held company

Headquarters
Geneva, Switzerland

Revenue
2010: €288 million *(non-audited)*

Offices
MCI has 45 offices in 22 countries

Brands
MCI
Ovation Global DMC
Dorier AV Global Solutions
Between Events Furniture Rentals
Top Events Hospitality Staff

Annual Report 2010
http://www.mci-group.com/about/insights/mci_publications/mci_annual_reports2010.aspx

Mission
As a globally integrated Association, Communication and Event Management Company, MCI's mission is to help companies, governments and associations bring people together to create meaningful connections and win through its main expertise areas of Meetings and Events, Association Management and Consulting (AM&C) and Professional Congress Organizing (PCO).

Vision

Through meetings and events MCI engages with an audience's heart and mind to influence behaviour, communicate effectively and leverage human capital and connections. At MCI, we believe in the power of face to face interactions as a means to create change.

Values

MCI delivers its services with professionalism, dedication, integrity, reliability, respect and inventiveness. MCI is fully committed to Corporate Social Responsibility, a Supplier Code of Conduct and a Business Code of Professional Ethics. MCI's actions are focused around four themes: Human and Labour Rights, the Environment and Anti-Corruption. We have one core conviction in our CSR journey, which is that with education we can change the world.

In 2010, MCI is supporting the Young Guru Academy to build a special library to teach disadvantaged youth the power and possibility of socially responsible and creative thinking. Find out more: http://www.youtube.com/watch?v=ilwHMIeUAYk

Clients

MCI works with clients in the healthcare, information and communication technology, luxury, energy, automotive, finance sectors and with governmental and non-governmental organizations. MCI successfully delivers over 2500 events worldwide per year and is selected in 20 corporate preferred vendor agreements, 60 associations core PCO contracts and 20 association AM&C clients.

Global Perspective

MCI's global reach and infrastructure allows it to provide clients with integrated solutions worldwide, and a consistent global brand experience wherever they are. With innovation & best practice shared between all offices, transversal knowledge and exchange within industry practices, MCI's global account management ensures a consistency of relationship combined with local touch and presence through one dedicated contact.

MCI is the preferred partner for multinational companies and regional or global associations with offices currently in 45 cities in Europe, the Middle East, Asia-Pacific and South America. With 1000 plus employees representing 50 different nationalities and speaking 60 different languages, it offers local knowledge through a completely international team.

People

Learning and development is top of the agenda with MCI. The MCI Institute offers opportunities for talent to continuously develop their skills. A strong induction programme is delivered across the group to all newcomers. MCI believes that nurturing talent is the best guarantee of adding value to their business and ultimately their clients. MCI strives to attract and retain the best talent in the industry.

Industry Memberships

AMC Institute
ASAE & The Center for Association Leadership
CIPS
HSMAI
IAEE
IAPCO
IATA
ICCA
INCON
IiP
ISES
ISITE International SITE Foundation
MCEI
MPI
PCMA

Awards

2010 Awards

Asia's Best Events Company 2010 – CEI Industry Awards
Best Green Meetings – Austrian Event Awards
Best Meetings Management Company (8 or more employees) – Meetings & Events Australia
Best Direct Marketing Campaign (Bronze) – Meetings Industry Marketing Awards
Blooming Company of the Year – The Mayflower Foundation – Sweden
Meeting of the Year (500 or more delegates) – Meetings & Events Australia

2009 Awards

Irish Independent Best Professional Conference Organiser Award 2009

Great Place to Work Institute Ireland 2009
CEI Industry Award 2009

2001 – 2008 Awards
SITE Crystal Award - Most Outstanding Event 2008
SITE Crystal Award - Most Outstanding Travel Reward Program 2008
Conga Award 2008
Grand Prix Kréa Award
Gold Eventia International Award 2008
ASAE Award 2006
Gazelle Label Award 2005
Xaver Award 2005
MCEI Award 2004
ITMA Gold Award 2004
ITMA Bronze Award 2004
National Business Award 2003
IMEX Certificate 2003
Xaver Bronze Award 2003
EIBTM Award 2001

Accreditations & Standards
ISO / IEC17024 - Certified Eventmaster
ISO 14001
ISO 9001:2000
Swiss TS ISO 9001
AMC Institute Accreditation
UN Global Compact Supporters
Green Globe Certification 2009

Areas of Expertise
MCI is a professional service firm, specialized in bringing people together, with proven systems, technology and processes. By capitalizing on its unique expertise in several industry sectors and by fostering creativity, MCI brings effectiveness and meaning to the solutions they offer clients.

Meetings and Events
Strategic Event Management (SMM)
Meeting Planning
Sourcing Solutions
Technology Solutions
Live Communication
Destination Management
AV & Staging Production

Association Management and Consulting (AM&C)
Full Service Management
Project Solutions
Association Consulting
Strategy and Business Planning
Sustainable Services
Learning Solutions

Professional Congress Organizing services (PCO)
Full Congress Management
Exhibition Management
Registration and Technology Solutions

Specialized Industry Knowledge
Public Sector
Healthcare Sector
Energy Sector

Information Communication and Technology Sector
Association and NGOs

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For more information contact: MCI-GROUP-COMMUNICATION@mci-group.com or refer to www.mci-group.com